SWIMLANE

Swimlane Cloud Migration

Get started with your upgrade to the Swimlane Cloud Platform

We've got your back

Migrating to the cloud does not have to be a long or painful process. The power of Swimlane's Customer Success organization is here to help throughout your migration experience. The people you'll work with who make up the Swimlane cloud-readiness team include:

• Dedicated Customer Success Manager (CSM):

Odds are you already know your CSM by name. They'll help you get started and learn more about the Swimlane Cloud roadmap.

Professional Services

Engineer: This person will manage the technical cloud migration deliverables outlined above.



Swimlane Cloud Migration

The Swimlane Cloud Platform delivers the same features that you know and love while removing the infrastructure management burden for your team. Migrate your environment content to the hosted cloud deployment model to increase high availability and performance reliability, while ensuring service redundancy. Best of all, you'll experience automatic software updates without the hassle of upgrade cycles.

Migration Process & Deliverables

Our Professional Service experts will assist you throughout the cloud migration process. They will use the Swimlane Content Migrator tool to ensure that your content is migrated to the cloud in a seamless and fast manner. Content that is migrated during this process includes all applications, workflows, tasks, reports, plugins, and assets¹. Here's what you can expect.

Process Overview

- **Kickoff Meeting:** During this time your team will be introduced to the Swimlane customer success and professional services team members who make up your cloud-readiness team. You will transfer knowledge of your existing environment and Swimlane deployment to them. Together, you will review initial content migration requirements, and discuss the scope and timeline of the project.
- **Install & Configure Cloud Instance:** The Swimlane professional services team will handle this step for you, based on the requirements discussed during the kick-off meeting.
- **Content Migration:** You'll reconnect with Swimlane through VPN or a scheduled call to partner through the content migration process. This will ensure that all content is migrated successfully².
- Establish & Validate Functional Parity: The Swimlane Cloud Migration process will conclude with confirmation that all assets, ingest and apps are working as expected.

¹Record data is not migrated from on-prem to cloud deployments during this process.

²Content is defined as all applications, workflows, tasks, reports, plugins and assets.

Swimlane Quick Facts

Founded in 2014

Headquarters: Louisville, Colorado Operations in North America, EMEA, APAC, Middle East & Africa

Trusted by: Customers include Toshiba, Lumen, Softcat

World's largest independent SOAR #1 recommended SOAR on

Gartner Peer Insights

Gold Medal & Leader in SOAR Data Quadrant

Voted Best SecOps Solution by

Tech Ascension Awards

Migration Timeline

Our team of professional service experts will assist you throughout the cloud migration process. They will ensure that your migration experience is seamless and fast. Here's what you can expect.

DAY 0	 Introductions and scheduling via email
DAY 1	Kickoff meeting
WEEK 1	 Swimlane installs and configures cloud instance
WEEK 2	Content migrationEstablish and validate functional parity
END WEEK 2	 The Swimlane Cloud migration is complete and validated

Next Steps

For more technical detail about the cloud migration process check out <u>this</u> <u>Knowledge Center documentation.</u>

To get started, reach out to your Customer Success Manager today!



Corporate Headquarters 363 Centennial Pkwy Suite 210 Louisville, CO 80027 1-844-SWIMLANE swimlane.com Swimlane is the leader in cloud-scale, low-code security automation. Swimlane unifies security operations in-and-beyond the SOC into a single system of record that helps overcome process and data fatigue, chronic staffing shortages, and quantifying business value. The Swimlane Turbine platform combines human and machine data into actionable intelligence for security leaders. For more information, visit swimlane. com or join the conversation on LinkedIn, Twitter and YouTube.

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