

Swimlane QuickStart Implementation Service

Fastest Time-To-Value

Swimlane QuickStart Service Benefits:

- Rapid ROI
- Quickly action the most used integrations and use cases
- Included training ensures you get the most from your investment

Up and Running – Fast

The Swimlane QuickStart Implementation Service offers the fastest path to get up and running with your Swimlane platform. Take advantage of Swimlane's expertise and tried-and-true processes to significantly reduce the time-to-value of your security orchestration, automation, and response (SOAR) solution. This service is ideal for new customers that may have a smaller or less technical team, or for teams that want to start with a few basic use cases before adding on more bespoke use cases.

The QuickStart Implementation Service rapidly deploys the most common applications, features, and integrations and can easily be customized to your unique environment. This service package also includes Swimlane Certified SOAR Administrator training to enable your team to learn how to configure the central features of Swimlane and effectively deploy SOAR use cases.

The Swimlane QuickStart Implementation Service includes:

- Swimlane platform installation
- 4 seats in the Swimlane Certified SOAR User (SCSU) course
- 4 seats in the Swimlane Certified SOAR Administrator (SCSA) course
- Swimlane QuickStart package
 - Case Management
 - Collaboration Hub
 - Phishing Triage
 - SIEM Triage
 - Threat Intelligence
 - Swimlane Health & Maintenance Operations

The Swimlane QuickStart package is a set of standardized applications consisting of the following use cases and their components, including integrations with 3rd-party tools.

Case Management provides an overarching record aggregation platform that enables users to instantly see all of the pertinent information relative to managing each type of alert or incident in the system while also providing the tools and views necessary to prioritize and handle those case that need attention from an analyst.

About Swimlane

Swimlane is at the forefront of the security orchestration, automation and response (SOAR) solution market. By automating time-intensive, manual processes and operational workflows and delivering powerful, consolidated analytics, real-time dashboards and reporting from across the security infrastructure, Swimlane maximizes the incident response capabilities of over-burdened and understaffed security operations.

The Swimlane security automation platform offers a broad array of features aimed at helping security operations centers (SOCs) to address both simple and complex security activities, from prioritizing alerts to remediating threats and improving performance across the entire organization.

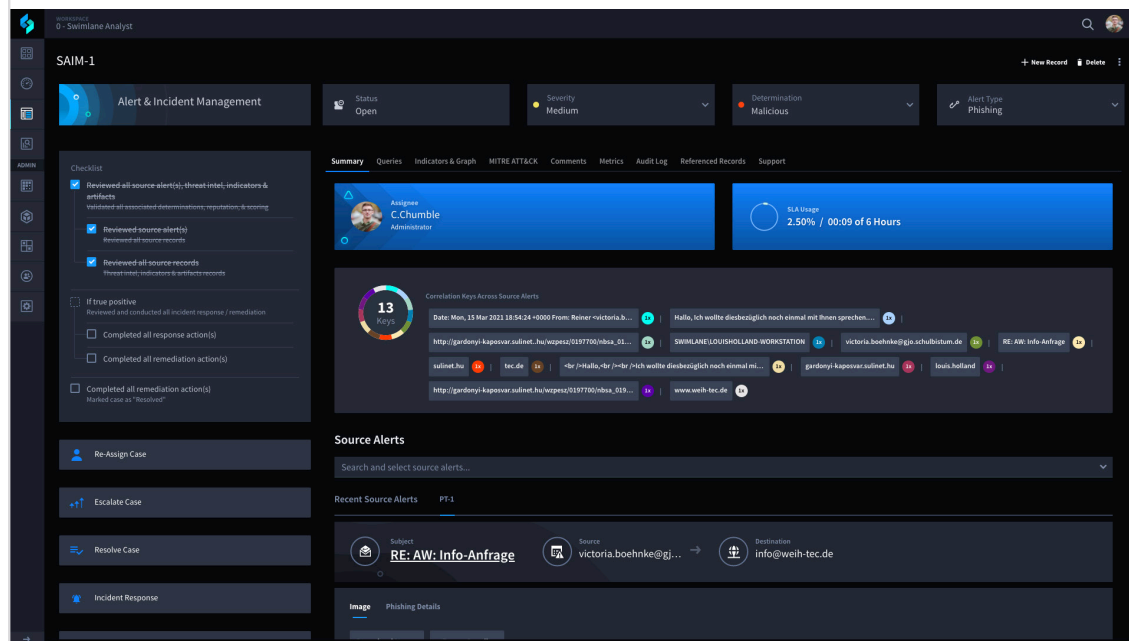
Collaboration Hub allows users to collaborate seamlessly on issues requiring cross-functional attention via common ticketing systems, chat, email, and file share applications such as Jira, Slack, and Microsoft Exchange. This allows analysts managing an incident/alert to communicate, distribute, and disseminate information with teams and users outside of Swimlane.

Phishing Triage ingests user-reported suspicious emails, conducts forensic analysis and reputation checks, while also providing aggregation and deduplication as needed.

SIEM Triage includes a basic workflow for submitting indicators from a SIEM alert for analysis and reputation check as well as deduplication and aggregation of similar alerts.

Threat Intelligence/Indicators & Artifacts includes an analysis engine that uses several popular threat intel tools to conduct reputation checks on submitted indicators.

Swimlane Health and Maintenance Operations is an internal health checking application that can report, remediate, and trigger notifications on failed actions. It also can manage and purge logs as well as record and build utilization and metrics reports that can be submitted to Swimlane Technical Support.



An example of Swimlane's Case Management application.

Our Commitment to Your Success

Swimlane Professional Services (PS) help you achieve value from your implementation faster, maximizes the automation capabilities in your security operations center (SOC), ensures platform health, and guides your team to becoming security automation experts. Regardless of where you are in your automation journey, the complexity of your operations, or how quickly you are ready to make changes, we will partner with you to find the right approach.

Interested in learning more?

Contact your Customer Success Manager or reach us at CSM@swimlane.com