



Swimlane Awarded Gold Medal in the 2022 Security Orchestration, Automation, and Response (SOAR) Data Quadrant Report



Software users made their voices heard in the March 2022 **Security Orchestration, Automation, and Response (SOAR) Data Quadrant Report**, where vendors were rated across vendor capabilities, product features, and customer experience.

Swimlane is a **Gold Medalist** and earned a composite score of **8.6/10**. Here we showcase some of the top recognitions customers have given Swimlane.

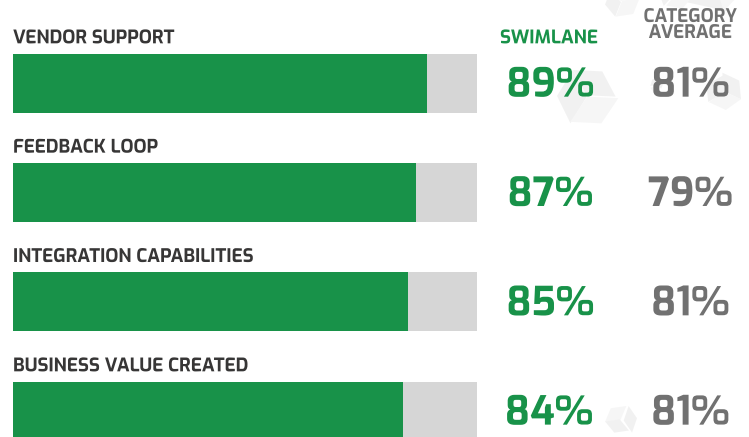
“Great and easy product to use for automation.”



LOC L., INFORMATION TECHNOLOGY, ENERGY INDUSTRY

Product Features & Vendor Capabilities

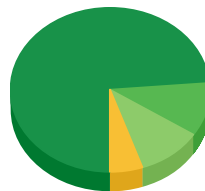
For top key capabilities and features, Swimlane achieved leading scores against other vendors.



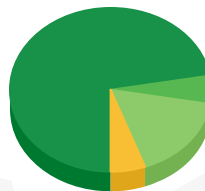
Customer Experience

The SoftwareReviews Emotional Footprint measures the experience customers have working with their software vendor. It captures emotional response ratings across 25 proactive questions, creating a powerful indicator of overall satisfaction.

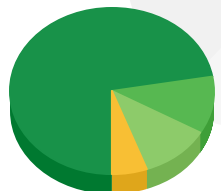
CONTINUALLY IMPROVING
95%



CLIENT FRIENDLY POLICIES
94%

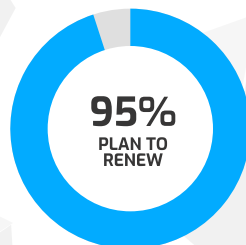


INTEGRITY
94%



Plan to Renew

Plan to Renew is a measure of customer satisfaction and loyalty overall. Swimlane received outstanding feedback from customers on Plan to Renew.



“The vendor offers a plethora of training and coaching/consultation options.”



CODY M., IT LEADER, TECHNOLOGY INDUSTRY

“The workflows were a great improvement from what we had previously used.”



ELLIOT K., INFORMATION TECHNOLOGY, GOVERNMENT



SoftwareReviews

Powered by Info-Tech Research Group

March 2022

About SoftwareReviews:

SoftwareReviews is a division of Info-Tech Research Group, a world-class IT research and analyst firm established in 1997. Backed by two decades of IT research and advisory experience, SoftwareReviews is a leading source of expertise and insight into the enterprise software landscape and client-vendor relationships.

By collecting data from real IT and business professionals, the SoftwareReviews methodology produces the most detailed and authentic insights into the experience of evaluating and purchasing enterprise software.