Swimlane Turbine Packages for MSSPs

Grow your business with a full-featured AI hyperautomation platform built to scale alongside your client's needs.

Gain access to the full-featured Swimlane Turbine MSSP AI automation platform. Pricing tiers are primarily based on the average number of events automated each day. MSSPs may aggregate automation capacity across all clients, tenants, and regions to maximize cost-effectiveness. The Turbine pricing model is all about action, not consumption, so customers only pay for the work that Turbine does on their behalf. Automated event actuals will be reviewed monthly, with quarterly true-ups.

All Tiers Include

- Case management
- Dashboards & reporting
- Threat intelligence management
- Infinite integrations
- Unlimited users
- Agentic & generative AI
- Unlimited remote agents
- No & low-code playbook builder
- Full administrative security & compliance controls
- Pre-built solutions for phishing and alert triage

KEY FEATURES	STARTER	STANDARD	PLUS	PRO	ELITE
Automation Capacity	Up to 1k events/day	Up to 2k events/day	Up to 5k events/day	Up to 10K events/day	Unlimited events/day
Low-Code Development	Canvas & App Builder	Canvas, App Builder & GIT repository			
Hero AI	50 prompts/day	100 prompts/day	250 prompts/day	500 prompts/day	500 prompts/day
Premium Support	Not Available	Available	Available	Included	Included

What is an Event?

A billable event is any event that triggers a playbook to run. Event types that count towards a customer's daily average include:

- Webhook
- Record create
- Record update
- Emit
- CRON
- Button click
- Correlation

Event types that do NOT count towards the daily average include:

- Test

24/7 Security Coverage

We value your security. If your event consumption exceeds your licensing plan, Turbine will continue to process events and playbooks without interruption. We will never stop an event from processing or the playbook from running.

Swimlane Hero AI Capabilities and Value

Hero AI prompts are included for all Turbine customers. However, this functionality is turned OFF by default. Customers may use the included agentic and generative AI capabilities once they acknowledge the Swimlane AI policy, turn Hero AI on, and configure its capabilities with a Swimlane-provided authentication token.

MSSPs that adopt Hero AI can improve their efficiency by 20%, in addition to automation alone. Additional Hero AI prompt packs are available to extend the ROI even further.
Generalized return on investment estimates are outlined below. Get a personalized ROI estimate at swimlane.com/roi-calculator.

Hero AI	Productivity Gains	Return on Investment
100 prompts/day	+2 SOC Analysts	$208,333
250 prompts/day	+5 SOC Analysts	$520,833
500 prompts/day	+10 SOC Analysts	$1,041,666
1000 prompts/day	+20 SOC Analysts	$2,083,333

Get Started with Swimlane Turbine

All it takes is one day to get up and running with Swimlane Turbine, with full implementation of foundational SOC automation solutions completed in 2 weeks or less.

Contact us at info@swimlane.com to get a custom quote or learn more.

At Swimlane, we believe the convergence of agentic AI and automation can solve the most challenging security, compliance and IT/OT operations problems. With Swimlane, enterprises and MSSPs benefit from the world's first and only hyperautomation platform for every security function. Only Swimlane gives you the scale and flexibility to build your own hyperautomation applications to unify security teams, tools and telemetry ensuring today's SecOps are always a step ahead of tomorrow's threats.