

Turbine MSSP Action-Based Pricing Model

Scale your business with a full-featured, agentic AI automation platform, offering packages tailored to scale with your clients' needs.

Gain access to the full-featured Swimlane Turbine agentic AI automation platform for MSSPs. Our pricing follows a tiered model broken down by the daily average number of actions automated. We are all about action, not consumption, so you'll only pay for the work that Turbine does on your behalf. You may aggregate automation capacity across all clients, tenants, and regions to maximize cost-effectiveness. As a Swimlane customer, your CSM will work hand-in-hand with you to review your automation needs monthly, with quarterly true-ups as needed.

All Tiers Include

- Swimlane SOC Automation Solution
- Case management
- Dashboards & reporting
- Unlimited remote Agents
- Infinite integrations & marketplace
- Unlimited active playbooks
- Full administrative security & compliance control
- Unlimited tenants
- Premium Support

KEY FEATURES	STARTER	CORE	PLUS	PREMIUM	ELITE
Automation Actions	50k actions/day	Starting at 50k actions/day	Starting at 100k actions/day	Starting at 250k actions/day	Starting at 500k actions/day
Users	5	Unlimited	Unlimited	Unlimited	Unlimited
Hero AI	50 prompts/day	100 prompts/day	250 prompts/day	500 prompts/day	500 prompts/day
Storage	100k records/year	250k records/year	500k records/year	750k records/year	1M records/year
Low-Code Development	Canvas & App Builder		Canvas, App Builder & GIT repository		
TAM Support	2 hours/week	2 hours/week	2 hours/week	5 hours/week	5 hours/week
Implementation	2 weeks of implementation time	2 weeks of implementation time	3 weeks of implementation time	4 weeks of implementation time	5 weeks of implementation time

What is an Action?

To put it simply, an action is anything that we automate on your behalf, which is visually represented by a rectangle (otherwise known as a component) on a fully expanded playbook. Some common examples of actions include:

- Connector actions
- Data transformations
- Calling another component
- Calling another tool
- Hero AI action

Triggers do not count as an action.

24/7 Security Coverage

We value your security. If your average daily actions automated exceed your licensing plan, Turbine will continue to process playbooks without interruption. We will never stop an action from running.

Swimlane Hero AI Capabilities and Value

Hero AI prompts are included for all Turbine customers. If a customer does not want Hero AI, it can be disabled for their entire account.

MSSPs that adopt Hero AI can improve their efficiency by 20% in addition to the benefits of automation alone. Additional Hero AI prompt packs are available to further extend the ROI.

Generalized return on investment estimates are outlined below. Get a personalized ROI estimate at swimlane.com/roi-calculator.

Hero AI	Productivity Gains	Return on Investment
100 prompts/day	+2 SOC Analysts	\$208,333
250 prompts/day	+5 SOC Analysts	\$520,833
500 prompts/day	+10 SOC Analysts	\$1,041,666
1000 prompts/day	+20 SOC Analysts	\$2,083,333

Get Started with Swimlane Turbine

All it takes is one day to get up and running with Swimlane Turbine, with full implementation of the Swimlane SOC Automation Solutions completed in 5 weeks or less.

Contact us at info@swimlane.com to get a custom quote or learn more.

At Swimlane, we believe the convergence of agentic AI and automation can solve the most challenging security, compliance and IT/OT operations problems. With Swimlane, enterprises and MSSPs benefit from the world's first and only hyperautomation platform for every security function. Only Swimlane gives you the scale and flexibility to build your own hyperautomation applications to unify security teams, tools and telemetry ensuring today's SecOps are always a step ahead of tomorrow's threats.